

## Neighbour Complaints Over Time

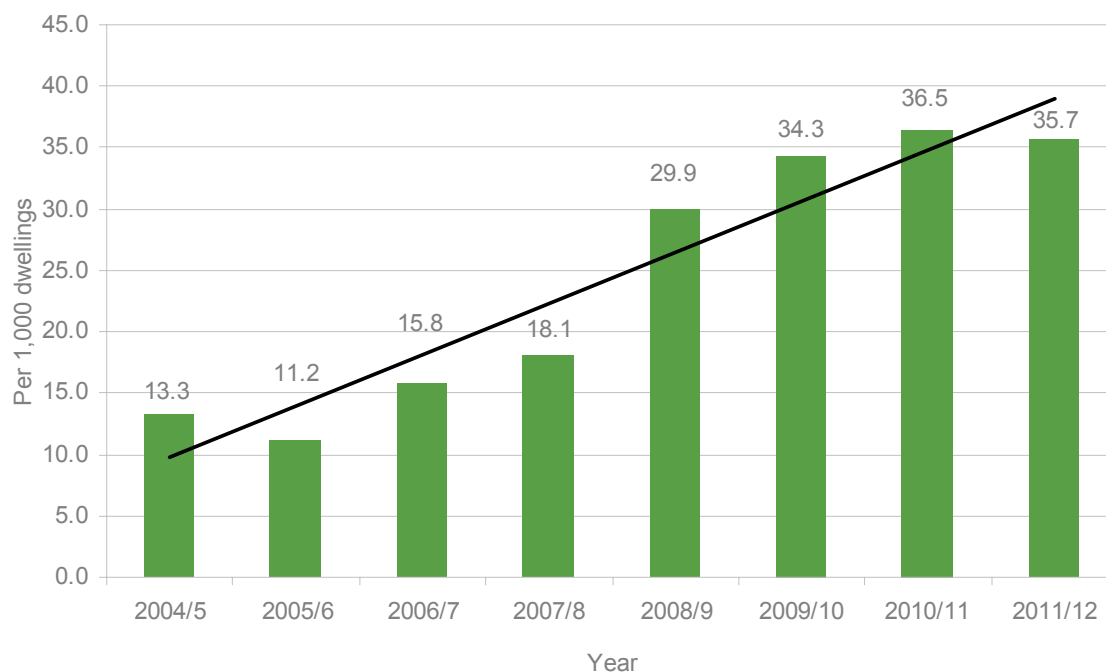
This report analyses neighbour complaints data provided for the production of the Social Atlas between 2004/5 and 2011/12.

### Borough level data over time

The number of neighbour complaints has risen from 1,185 in 2004/5 to 3,725 in 2011/12.

Looking at the rate per 1,000 dwellings (to adjust for the growth in numbers because of the population growth) the trend between 2004/5 and 2011/12 was upwards. Between 2004/5 and 2007/8 there was a gradual increase in rate of neighbour complaints. Between 2007/8 and 2008/9 there was a significant increase in the rate – from 18.1 complaints per 1,000 dwellings to 29.9. Then between 2008/9 and 2010/11 there was another gradual increase, with a slight decline in 2011/12.

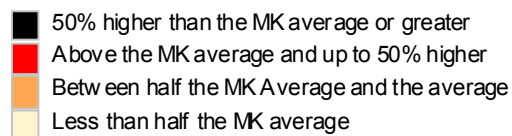
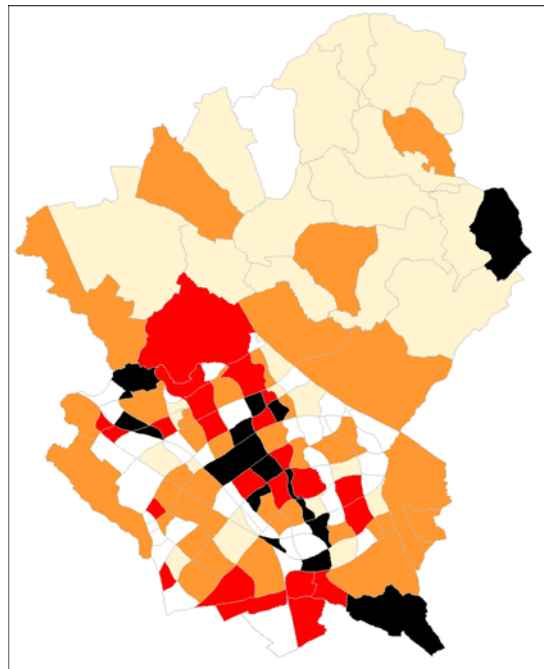
Chart 1: Rate of neighbour complaints over time, Milton Keynes borough average per 1,000 dwellings



### Estate and Settlement level over time

The pattern of neighbour complaints is not uniform across the borough. Some estates have significantly above average proportions of claimants. Maps 1 and 2 show the rates per 1,000 dwellings for estates in 2004/5 and 2011/12. Central Milton Keynes, Fishermead, Greenleys, Tinkers Bridge and Peartree Bridge were 50% above the MK average in both years.

Map 1: Rate of neighbour complaints 2004/5



Map 2: Rate of neighbour complaints 2011/12

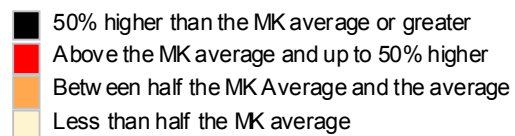
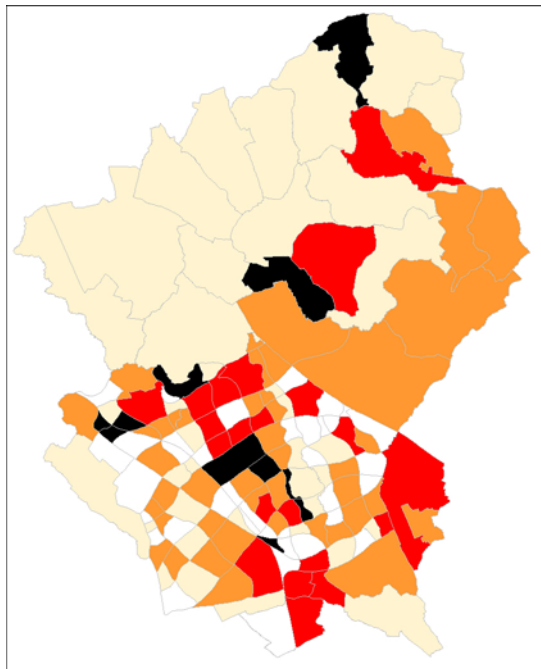


Table 1 shows the top ten estates between 2004/5 and 2011/12. It outlines that Fishermead and Central Milton Keynes rank highly throughout 2004/5-2011/12.

Table 1: Rank of estates for neighbour complaints 2004/5-2010/12<sup>1</sup>

	2005	2006	2007	2008	2009	2010	2011	2012
1	Fishermead	Fishermead	Central Milton Keynes	Pear tree Bridge	Fishermead	Central Milton Keynes	Pear tree Bridge	Central Milton Keynes
2	Leadenhall	Neath Hill	Blakelands	Fishermead	Central Milton Keynes	Little Brickhill	Granby	Tinkers Bridge
3	Tinkers Bridge	Central Milton Keynes	Fishermead	Central Milton Keynes	Tinkers Bridge	Fishermead	Conniburrow	Pear tree Bridge
4	Old Wolverton	Stantonbury	Fenny Stratford	Bow Brickhill	Pear tree Bridge	Pear tree Bridge	Fishermead	Galley Hill
5	Conniburrow	Stacey Bushes	Old Wolverton	Haversham/Little Linford	Bradville	Pennyland	Central Milton Keynes	Fishermead
6	Central Milton Keynes	Fullers Slade	Granby	Neath Hill	Willen	Greenleys	Netherfield	Granby
7	Hodge Lea	Tinkers Bridge	Neath Hill	Stantonbury	Bradwell Common	Conniburrow	Tinkers Bridge	Greenleys
8	Simpson	Beanhill	New Bradwell	Walton Park	Netherfield	Fullers Slade	Stacey Bushes	Fullers Slade
9	Greenleys	Springfield	Simpson	Blakelands	Fullers Slade	Tinkers Bridge	Old Wolverton	New Bradwell
10	Granby	Heelands	Pear tree Bridge	Woburn Sands	Conniburrow	Simpson	Fullers Slade	Conniburrow

Table 2 shows the total number of complaints for the top ten estates in 2011/12.

Table 2: Neighbour Complaints in the top ten estates 2011/12<sup>i</sup>

Name	Numbers	Rate
Central Milton Keynes	302	162.3
Tinkers Bridge	43	104.6
Peartree Bridge	36	85.9
Galley Hill	29	70.2
Fishermead	113	67.3
Granby	14	61.4
Greenleys	50	59.0
Fullers Slade	34	56.0
New Bradwell	76	55.8
Conniburrow	70	53.0
<b>Milton Keynes</b>	<b>3,725</b>	<b>35.7</b>

---

<sup>i</sup> Excludes estates with a very small number of dwellings.